

Refund Policy, Terms and Conditions

We at Playground for Entrepreneurs stand behind the quality and integrity of our products. However, we understand that issues can occur and we are committed to making sure our customers are satisfied.

No Refunds or Returns

All sales made through Playground for Entrepreneurs are final. Due to the nature of our products/services, we cannot accept returns or offer refunds. We encourage our customers to carefully review their orders before finalizing the purchase.

Defective or Damaged Products

Despite the 'no refunds or returns' policy, if a product you received is defective or damaged, we apologize for the inconvenience and are here to help. In such cases, we offer replacements under the following conditions:

- **Notify Us:** You must inform us about the defective or damaged product within 14 days of the product being delivered. You can reach us at our customer service email info@playgroundforentrepreneurs.com or by WhatsApp +31 638761598.
- **Provide Proof:** Clear photographic evidence of the damaged or defective product must be provided. This will help us assess the problem and expedite the replacement process.
- **Return Shipment:** Once the defect or damage is confirmed by our team, we will guide you through the process of returning the product, if necessary. The shipping charges for returning the defective product will be borne by us.

Please note that replacements will only be provided for products that are defective or damaged upon arrival. Any damage or defect arising due to misuse, neglect, or regular wear and tear will not be covered by our replacement policy.

Rights of Access to the Facilitators Community

The Playground for Entrepreneurs reserves the right to access the Facilitators community at its discretion. This access is essential to ensure the ongoing quality and integrity of our services, and to provide necessary updates and support. We commit to respecting the privacy and confidentiality of the community members, and any information gathered during this access will be used solely for the purpose of improving the services offered by the Playground for Entrepreneurs.

Certification of Facilitators

Certification of facilitators within the Playground for Entrepreneurs is an exclusive process conducted solely by our organization. To be eligible for certification, participants must attend a minimum of five sessions of the Facilitator Training Program. Additionally, they are required to satisfactorily complete and submit the final assignment. Only upon fulfilling these criteria will certificates be issued. This ensures that all certified facilitators meet the high standards and expectations set by the Playground for Entrepreneurs.

Contact Us

If you have any further questions or concerns regarding this policy, please feel free to contact us at info@playgroundforentrepreneurs.com or by WhatsApp +31 638761598. Our customer service team is always ready to assist you.

We appreciate your understanding and cooperation regarding this policy and look forward to serving you.